

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- A specified amount if you are diagnosed with oral cancer and this is the primary cancer site
- You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details. The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales. Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS. The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

HOW TO FIND US



Duns Dental Practice

PRACTICE PLAN



40 Market Square Duns Berwickshire TD11 3AL
01361 882262 info@dunsdental.co.uk www.dunsdental.co.uk

WHY JOIN OUR PLAN?

We aim to provide high quality care and treatment in a relaxed, comfortable and safe environment. All of our team members are committed to keeping abreast of changes in modern dentistry and regularly take part in continuing professional development.

Research has demonstrated that preventive dentistry, provided on a regular basis, is the best way to help you maintain the health of your mouth and keep it free of tooth decay and gum disease. With this in mind, we have created the Duns Dental Practice Plan. This plan will be administered by DPAS Limited who will make a separate arrangement with you to manage your convenient monthly payments under the plan.

Key benefits include:

- Guaranteed Practice membership
- Regular Dental Health Assessments and Periotherapy visits at intervals recommended by your dentist
- Access to Emergency Care
- No requirement to be “dentally fit” to join
- Affordable monthly payments
- Private fee discounts available for all plan members
- “Healthy Mouth” goody bag at Periotherapy visits
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHAT DOES OUR PLAN INCLUDE?

DDP Plan 1 £11.20 per month

- 1 Dental Health Assessment every 8 months
- 1 Periodontal Therapy appointment every 8 months
- Small x-rays as required
- 10% discount on treatment required
- 24 hour helpline for dental emergencies – home or abroad
- Worldwide Dental Emergency Assistance Scheme (see overleaf).

DDP Plan 2 £16.10 per month

- 2 Dental Health Assessments per year
- 2 Periodontal Therapy appointments per year
- Small x-rays as required
- 10% discount on treatment required
- 24 hour helpline and Worldwide Dental Emergency Assistance Scheme as per DDP Plan 1 above.

DDP Plan 3 £22.30 per month

- As per DDP Plan 2 above plus 2 additional Periodontal Therapy appointments per year.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

HOW DO I JOIN THE PLAN?

The plan is delivered at three levels as detailed opposite. Your dentist will advise you which level of care is best suited to your needs. Then all you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS. In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to end your plan you can do simply by giving us one month's notice.

WHAT HAPPENS IF I HAVE AN EMERGENCY?

When at home, telephone 01361 882262 as usual. If the surgery is closed the relevant emergency telephone numbers for assistance will be available on the answering service. When away from home, you will also have access to a 24 hour, 365 day worldwide dental emergency helpline which will endeavour to find an English speaking dentist to help you.

ANY QUESTIONS?

If you have any questions about our plan, please contact a member of the practice team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.